Repair Policy

NOTICE REGARDING THE REPAIR OF GOODS

Prior to accepting your goods for repair, we must provide this notice to you in accordance with the requirements of the Australian Consumer Law.

The repair of your goods may result in the loss of any user-generated data. Please ensure that you have made a copy of any data saved on your goods.

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

If you do not agree with any of the terms of this Repair Policy and therefore (1) do not wish for us to repair your goods, (2) need to retain your goods to make a copy of any user-generated data, or (3) otherwise have any concerns regarding this Repair Policy, please do not send to us your goods, or leave them with us.

If you do not acknowledge your confirmation of this repair policy to us, we will deem this policy to have been accepted within 7 days of the date on which the goods were left with us for repair.

Should you wish to do so, please forward your request via email to:

The Service Manager

Email: service@lifelike.com.au

Ph. 02 4915 9615